

## What is Coordinated Entry?

The River Valleys Coordinated Entry System makes sure that all people having a housing crisis have fair and equal access to housing. People will be identified, assessed for, referred, and linked to housing and services based on their individual needs. We use a uniform assessment that matches the right level of services and housing resources to people that are homeless.

## How do I access Coordinated Entry?

You can get connected to coordinated entry through any access site, either in person or on the phone.

## How do I get placed on the Coordinated Entry List?

We have a housing assessment we do to help determine possible housing programs that might be a good fit for you. After the assessment you will then be placed onto the coordinated entry list that housing providers get names from when an opening becomes available. You do not need to contact each housing agency separately once you have been placed onto the coordinated entry list, but should still seek other housing.

## I have been placed on the list, am I promised housing?

No. Unfortunately, there is not enough permanent housing for all applicants that will seek assistance. Once you have been assessed and placed on the list, you are strongly encouraged to continue to seek other housing options.

## Where am I on the Coordinated Entry List?

Coordinated entry is not a waitlist for housing. We don't know how long it will take to match you with the right housing program. Housing referrals are made based on availability and individual needs.

## Who do I contact if my information has changed?

You should contact the agency that assessed you to update any information that has changed. If you do not remember where you were assessed then call or visit any access site located in our 20 county southeast region to update your information.

## Will my information be kept private?

Yes. Personal information about people who are assessed and referred will not be shared with the public.

# Homeless? Answers

to Frequently Asked Questions



RIVER VALLEYS  
**COORDINATED  
ENTRY SYSTEM**

# River Valleys Coordinated Entry System (CES) Access Points

Coordinated Entry access is required for most Minnesota homeless housing and services that receive funding from State and Federal homeless programs. The U.S. Department of Housing and Urban Development has laid out requirements for CES.

## ACCESS

Coordinated Entry (CE) access sites are available throughout the Southeast Minnesota 20-county region. Anyone experiencing or at-risk of homelessness can seek assistance at these access sites and be connected to CE.

*Families with Children*

*Single Adults*

*Victims of Domestic and Sexual Violence*

*Unaccompanied Youth (24 years old or younger)*

*Veterans*

## Participating Agencies:

### County

<b>Blue Earth</b>	507.387.8189	507.345.6822	507.345.7840	507.625.8688	507.381.6670	833.222.6228
<b>Brown</b>	507.387.8189	507.354.3138	507.354.3138	507.233.6663	507.381.6670	833.222.6228
<b>Dodge</b>	507.634.4350	507.634.4350	507.634.4350	507.634.6070*	507.316.8273	833.222.6228
<b>Faribault</b>	507.387.8189	507.526.5291	507.526.5291	507.526.5275	507.381.6670	833.222.6228
<b>Fillmore</b>	507.765.2761	507.765.2761	507.765.2761	507.765.2550*	507.316.8273	833.222.6228
<b>Freeborn</b>	507.373.1329	507.373.1329	507.373.1329	507.377.5460*	507.381.6670	833.222.6228
<b>Goodhue</b>	800.277.8418	800.277.8418	800.277.8418	651.388.9360	507.388.3371*	833.222.6228
<b>Houston</b>	507.725.3677	507.725.3677	507.725.3677	507.894.2676	507.316.8273	833.222.6228
<b>Le Sueur</b>	507.387.8189	507.357.4246	507.357.4246	507.237.5977	507.381.6670	833.222.6228
<b>Martin</b>	507.387.8189	507.238.1663	507.238.1663	507.238.3209	507.381.6670	833.222.6228
<b>Mower</b>	507.433.5889	507.433.5889	507.433.5889	507.437.6680*	507.316.8273	833.222.6228
	507.437.6389	507.437.6389	507.437.6389			
<b>Nicollet</b>	507.387.8189	507.934.5224	507.934.5224	507.625.8688	507.381.6670	833.222.6228
<b>Olmsted</b>	800.277.8418	507.281.3122	507.535.5642	507.285.1938*	507.316.8273	833.222.6228
	507.288.3663	507.328.6325	507.288.3663	507.285.1010		
			507.281.3122			
<b>Rice</b>	800.277.8418	507.332.2236	800.277.8418	507.332.0882	507.316.8273	833.222.6228
			507.664.3550			
<b>Sibley</b>	507.387.8189	507.237.2981	507.237.2981	507.237.5977*	507.381.6670	833.222.6228
<b>Steele</b>	507.451.7134	507.451.7134	507.451.7134	507.451.1202	507.316.8273*	833.222.6228
<b>Wabasha</b>	800.277.8418	800.277.8418	800.277.8418	651.565.4112	651.388.3371	833.222.6228
<b>Waseca</b>	507.387.8189	507.835.8240	507.835.8240	507.835.7828	507.381.6670	833.222.6228
<b>Watonwan</b>	507.387.8189	507.375.5748	507.375.5748	507.375.3040	507.316.8273	833.222.6228
<b>Winona</b>	507.452.8396	507.452.8396	507.452.8396	507.452.4453	507.316.8273	833.222.6228

- Bluff Country Family Resources
  - Committee Against Domestic Abuse
  - Community Action Center of Northfield
  - Family Promise Rochester
  - HOPE Coalition
  - Independent Management Services (IMS)
  - Lutheran Social Service of Minnesota
  - Minnesota Assistance Council for Veterans
  - Minnesota Valley Action Council
  - Olmsted County Community Services/GPS
  - Partners for Affordable Housing
  - Ruth's House of Hope
  - Semcac
  - Salvation Army
  - Three Rivers Community Action Inc.
  - Women's Shelter, Inc.\*
  - Zumbro Valley Health Center
- \* not an assessment site

*River Valleys Coordinated Entry System is available to all eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, or spoken language.*